

RESERVATION AND CANCELLATION CONDITIONS

Apartment Naturnah/Apartment Goldeck



These terms and conditions serve as an addition to the General Terms and Conditions of the Hotel Industry 2006 and **are automatically accepted with the reservation:**

RESERVATION:

The reservation is confirmed as soon as we confirm it in writing and the required deposit has been paid. The apartments are booked for the specified number of people. Additional people and pets are only possible with written prior notice and will incur an additional charge.

DEPOSIT:

The deposit of 50% of the total price must be paid within 7 days of reservation. The deposit paid (less any bank charges) counts as a credit towards the final bill. There are no reservation fees!

PAYMENT:

Unless otherwise agreed, the outstanding balance must be paid in cash upon arrival. We do not accept debit or credit cards, Paypal or Applepay... only cash payments.

PETS:

only by prior arrangement and for an additional charge.

PARKING LOTS:

There are free parking spaces directly at the house. Charging the electric car or using the wallbox (Apartment Naturnah) upon request and against payment.

NON-SMOKING AREA:

Our apartments are non-smoking apartments. The terrace/balcony/garden is available for smoking

ARRIVAL AND DEPARTURE:

Our apartments are ready for occupancy from 3:00 p.m. On the day of departure, the apartments must be vacated by 9:00 a.m. at the latest. Depending on availability and upon request, these times can also be arranged flexibly.

We ask our guests to leave the apartments clean, dispose of the garbage and remove the beds/bedlinen before checking out.

WITHDRAWAL/CANCELATION:

Withdrawal from the contract is possible at any time. This is only valid in writing. Cancellations by telephone are not possible. The decisive factor for the time of withdrawal is the receipt of the declaration of withdrawal by us. A processing fee of €25.00 will be retained.

Up to 3 months	3 months to 1 month	1 month to 1 week	In the last week
No cancellation fee	30 %	70 %	90 %

General Terms and Conditions 2006

In the event of a later cancellation or no show on the day of arrival, we retain our full claim to the booking price but will pay back any expenses saved (e.g. local tax).

We strongly recommend that you take out travel cancellation/cancellation insurance to counteract any risks that could lead to non-arrival or a chargeable change to the booking period.

Place of jurisdiction: Landeck District Court. Austrian law applies. Price changes, misprints and errors as well as changes to offers are reserved. In the event of gaps in the regulations, the relevant legal provisions apply.

Last changed September 2024